





# 2012 Connecticut Five Star Real Estate Agents

Five Star Professional partnered with *Connecticut Magazine* to determine the real estate agents in Connecticut who provide exceptional service and overall satisfaction. The Five Star Professional research team contacted clients, peers and industry experts, and asked if they had experience working with a real estate agent. Those who participated in the research provided the name of a real estate agent and rated that individual according to criteria such as integrity, communication and customer service. The survey data was collected and scored,

resulting in the list of 2012 Connecticut Five Star Real Estate Agents. The research methodology allows no more than 7 percent of real estate agents to be named a Five Star Real Estate Agent. This year's winners are listed and profiled in the following pages.

“I can still remember my first house purchase. It was scary; however, it also held the freedom of creating the home I wanted — and it also turned out to be a great investment over time.”

— Five Star award winner

## Research DISCLOSURES

- Five Star Professional surveyed Connecticut residents who purchased a home priced at more than \$150,000 within a 12-month period (April 2010 to April 2011) and 1,000 subscribers of *Connecticut Magazine*. An additional 250 surveys were sent to mortgage and title companies.
- The final list of 2012 Connecticut Five Star Real Estate Agents is a select group, representing less than 6% of real estate agents in the area.
- The 2012 Five Star Real Estate Agents do not pay a fee to be included in the research or the final list.
- Each real estate agent is screened against state governing bodies to verify that licenses are current and no disciplinary actions are pending. The list is reviewed by a panel of industry experts before it is finalized. Safeguards are built into the review process to reduce the ability to influence the final list on the basis of company affiliation.
- The inclusion of a real estate agent on the Five Star Real Estate Agent list should not be construed as an endorsement by Five Star Professional or *Connecticut Magazine*.
- The research process incorporates a statistically valid sample in order to identify the real estate agents in the local market who score highest in overall satisfaction. Real estate agents are not included on the list unless their score is statistically valid.
- For more information on the Five Star award and the research/selection methodology, go to [fivestarprofessional.com](http://fivestarprofessional.com).



The Five Star award goes to less than 7 percent of real estate agents.